



# ANNUAL REPORT

2019 – 2020

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## SPCA's Vision

All animal lives matter in our communities.

*He mea nui te oranga o ngā kararehe katoa kei ō tātau hapori*

## SPCA's Purpose

To advance animal welfare and prevent cruelty.

*Te kōkiri i ngā mahi atawhai kararehe me te aukati tūkino*

## Founding Ethos

We speak for those who cannot speak for themselves.

*He reo mātau mō rātau kāore e taea te kōrero*

## SPCA Values:



*Ka Kotahi Mātau*

*Ka Manaaki Mātau*

*Ka Māia Mātau*

*Ka Ora Mātau*

*Ka Mahi Mātau*

## SPCA Senior Leadership Team: 2019-2020

Andrea Midgen – Chief Executive Officer

Ros Alsford – GM Central Region

Dr Arnja Dale – Chief Scientific Officer

Ross Griffin – Programme Manager

Dominique Leeming – GM Marketing & Fundraising

Tony Lemmens – GM Finance & Shared Services

Tracy Phillips – GM Inspectorate

Sam Powell – GM Southern Region

Jen Radich – GM Northern Region

Julia Wiegandt-Goude – GM People, Culture, Safety

## SPCA Contact Details:

**Phone** 09-827-6094

**Email** [info@sPCA.nz](mailto:info@sPCA.nz)

**Website** [www.sPCA.nz](http://www.sPCA.nz)

SPCA (Royal New Zealand Society for the Prevention of Cruelty to Animals Incorporated) is a registered charity. Our Charities Commission number is CC22705.

Front cover image: Ben Lakomy, SPCA Inspector

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Rebecca Storie, Volunteer Programme Support



# Chair and Chief Executive's Report



Everyone has played their part in the rollout of One SPCA over the past three years – the thousands of volunteers who are the lifeblood of our organisation, dedicated staff who represent SPCA with passion and selflessness, our family of donors, sponsors, partners, supporters and generous communities throughout New Zealand.

SPCA is a safe haven for sick, injured, abandoned and abused animals.

As New Zealand's leading animal welfare charity, our goal is to break the cycle of cruelty to animals in our communities and advocate for better animal welfare policies through evidence based scientific research. Our SPCA Centres, partnerships, volunteers and more than 600 staff work across a range of services which all align to our purpose 'advance animal welfare and prevent cruelty', and our core values; We are One, We are Kind, We are Brave, We Thrive and We Serve.

Animal welfare is at the heart of all that we do. Whether it's educating the next generation, pursuing prosecution cases, fundraising, communicating with our donors, desexing litters of kittens, ambulance services or animal attendants caring for the sick and vulnerable, each staff member and volunteer at SPCA plays an important role.

The scope of what we do is wide and varied for the animals needing our help. In 2019-2020, we made sure SPCA continued to have a strong voice by actively contributing to animal welfare discussions and submitting on the issues. Our third series of SPCA storybooks was sent to every primary

school in the country and the first two series made their way to our Pacific neighbours.

A hugely successful online adoption process was introduced and we opened a new centre in Hobsonville, Auckland.

Our Snip 'n' Chip initiative saw more than 23 thousand animals desexed and microchipped, delivering this vital service to 23 communities across the country. We saw a drop in the average number of days an animal is cared for in a Centre as adoption rates increased and our foster network expanded. Euthanasia statistics decreased as we put into practice scientific-based evidence of the best way to care for sick, injured and abused animals to get better animal outcomes. And the list of successful prosecutions from our Inspectorate shows the important work they're doing at the coalface to bring justice for the animals.

However, for all of our successes we think it's important to recognise that SPCA is going through arguably the most challenging period in our 148-year history.

What no-one saw coming at the start of 2020 was a pandemic that tipped the world on its head and forced SPCA to pivot quickly and adapt.

Image:  
Chair Gordon Trainer,  
Patron Dame Patsy Reddy and  
Chief Executive Andrea Midgen



L-R: Gordon Trainer (Chair), Logan Williams, Geraldine Brookman, Natasha Whiting, Robyn Kiddle, Steve Merchant, Bobbie O'Fee, David Broderick (Vice-Chair), Siobhan Hale-Pennington



Unexpectedly faced with 'lockdowns' and uncertainty, we embraced our core values as we prepared for unprecedented closures of all Op Shops and Centres. Every member of staff took ownership of our collective responsibility to care for the animals and pushed through; teams of people prepared rafts of new procedures, and hundreds of us worked from home.

**In 2019-2020 the cost to run SPCA was \$47.3 million**

We are so proud of the way the organisation quickly adapted and adjusted to our new normal; new health and safety processes were written and implemented, thousands of animals were adopted and fostered in the lead up to the first wave of lockdowns and the few animals in Centres were well cared for, while our ambulance and inspectorate teams responded to Grade 1 emergency-level call-outs.

All face-to-face fundraising shut down and SPCA events were cancelled. The ongoing effects of COVID-19 on New Zealanders will be measured into the future, but one

thing is certain; our people showed adaptability, resilience and dedication. For that we're extremely proud and grateful to be leading such a wonderful team of people.

Along with other New Zealand charities, we're now facing economic uncertainty. We've had to make some tough decisions by cancelling key events as well as reorganise the way we deliver some of our services as we plan towards ensuring the sustainability of our organisation for the long-term.

*Thanks to our entire SPCA team from one end of New Zealand to the other. Their work and never-ending belief in the importance of our role in animal welfare is exceptional.*

*Gordon Trainer*  
Gordon Trainer, Chair  
*Andrea Midgen*  
Andrea Midgen,  
Chief Executive

# Snip ‘n’ Chip

In 2019-2020, SPCA’s Snip ‘n’ Chip initiative for cats and dogs saved thousands of unwanted litters being born in communities around New Zealand. Each animal desexed in the Snip ‘n’ Chip programme was also microchipped and registered, preparing them for a new life with their adoptive families.

We have broadened our reach, more than doubling our campaigns in the past 12 months. Thousands of animals were snipped and chipped in the following communities: Central Hawke’s Bay, Greymouth and Hokitika, Hawera, Taumarunui, Kawerau, Rotorua, Taupo, Ruapehu, Tokoroa, Whakatane, Gore, Auckland, Ashburton, New Plymouth, Whanganui, Bulls, Hamilton, Masterton, Nelson, Renwick, South Canterbury, Tauranga and Central Otago.

A call was put out to animal rescue groups across the country in 2019 to encourage collaboration and to offer assistance where possible.

Street Cats in South Canterbury responded to the call, asking for advice in raising much-needed funds to desex animals in their care. SPCA successfully applied for a generous grant from Aoraki Animal Welfare Charitable Trust, which covered desexing procedures for 139 cats and kittens in Street Cats’ care. The cost of microchipping, and the registration of each animal under the New Zealand Companion Animal Register database was covered by SPCA.

*“This grant has made such a difference for animal welfare in South Canterbury.”*

Street Cats Programme Director Karen Sole, said Street Cats were so grateful all of the cats received these vital procedures, ultimately preventing thousands of unwanted litters being born.

We have also been heartened by numerous stories of lost animals being reunited with their owners due to them being microchipped and registration details up to date. We love a happy ending!



Hayley Brown, Veterinary Nurse



## Centres in action

The first SPCA in New Zealand was founded in Canterbury in 1872 and for 76 years SPCA was the only organisation in New Zealand responsible for animal welfare.

SPCA Centres have been a cornerstone of New Zealand communities for decades, offering vital animal welfare services and acting as a community hub for volunteers and passionate animal lovers.

Our dedicated staff on the frontline at SPCA Centres experience the highs and lows of treating vulnerable animals with the ultimate goal of nurturing them back to wellness before they’re adopted into loving families. Positive outcomes make the hundreds of hours of dedicated care for each animal worth every second.

Our people have seen it all. A goat brought back from the brink of death, swans shot by a nail-gun, dumped litters of kittens or severely neglected rabbits left to starve with no access to food and little water, matted beyond recognition. The value and reward for staff comes from knowing they are making a difference for the animals.

In Centres where there are no dedicated vet staff, SPCA works in partnership with a number of veterinary professionals around the country. We have also invested in co-sharing facilities as a way SPCA can offer critical animal welfare services in smaller regions of the country while keeping

costs down. Central Otago is a case in point with Remarkables Vets in Queenstown. SPCA services are also available in Dannevirke, Motueka and Alexandra through a shared-services model.

It’s our team of SPCA Centre staff who step up time and time again to nurse these animals back to health, look after our volunteer and foster network and take calls in our call centre. There is always something to do at an SPCA Centre, no day is a dull day!



Dr Aoife Cannon, Auckland Centre

**42** Centres and Affiliates delivering SPCA animal services

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**4** new affiliates with vet services started in the last year

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**34,767** Total animals cared for by SPCA



# Education

SPCA’s nationwide education programme has been designed to align with the New Zealand Curriculum using animal welfare and responsible animal care as a context for students to learn subjects such as maths, reading and writing.

**The goal of SPCA’s education programme is to reach an entire generation of New Zealanders. This is achieved through:**

### SPCA Teachers’ Portal

The teaching and learning materials are designed to develop children’s knowledge and understanding of animal welfare, whilst fostering positive relationships, attitudes and behaviour towards human and non-human members of society for early prevention of animal cruelty.

### SPCA Kids’ Portal

An interactive website that hosts a range of animal care and welfare information in a range of formats for young learners.

### Three series of SPCA’s animal welfare themed Learn-To-Read storybooks

Distributed to every New Zealand primary school. These storybooks are also available in te reo Māori, gagana Samoa, lea faka-Tonga and Mandarin Chinese.

### SPCA Targeted Interventions Portal

Online support materials for professionals working with children and young people who have been – or are at risk of being – perpetrators of animal cruelty.

Ongoing initiatives are underway to build, nurture and sustain relationships with children, young people and their families.



### Early Childhood Education Resources

The early years are a crucial learning time during which SPCA can support and encourage children’s interests in science, nature, and animals.

In 2019-2020 we embarked on the development of resources specifically designed for ECE (Early Childhood Education) teachers and their learners.

These learning resources will support teachers in nurturing their learners’ exploration and curiosity about animals, while also encouraging feelings of empathy and actions of compassion.

### Learn-To-Read Storybooks

SPCA’s third series of SPCA Learn-to-Read Storybooks and supporting teaching notes were distributed to 2,180 primary schools throughout New Zealand. Our third series is focused on New Zealand animals that live in the wild. The aim of the stories is to nurture and encourage children’s compassion for all animals – not just the ones we keep as pets.

SPCA New Zealand Series 1 Learn-to-Read Storybooks have been shared with RSPCA Australia and have been adapted for Australian children.



## Education Highlights

**1,069** primary and intermediate schools registered and using the SPCA Teachers’ Portal

**3,789** average number of Kids’ Portal sessions per month

**78,480** Learn-to-Read Storybooks distributed to NZ primary schools

**528** average number of Teachers’ Portal sessions per month

# Seeking Justice

SPCA’s Inspectorate respond annually to thousands of reports and complaints regarding animal welfare. With long-term outcomes in mind, Inspectors are always mindful of making the best decisions for both the animals and owners, using the suite of tools available to them.

Often, animal welfare cases are complex and our Inspectors offer a raft of advice for animal owners on how best to manage the situation in front of them. Where at all possible, our Inspectors work with owners to mitigate harm, so they are primarily focused on helping people understand and provide for the animals they have. However, the Inspectorate do not hesitate to seize animals and lay charges in animal cruelty and neglect cases.

We work within the bounds of the Animal Welfare Act (1999) and follow procedures, gathering evidence and preparing a case for prosecution.

*We also performed hundreds of rescues including; ducklings down drains, animals fallen down cliffs, cats in car engines, a dog stuck in*

*mangroves, animals getting wedged or stuck in places they shouldn’t be and removing animals from flooded areas.*

More than 9,000 ambulance jobs were recorded in 2019-2020 of which 54 percent related to sick and injured stray animals and wildlife.

SPCA received almost 14,000 cruelty complaints, mostly concerning dogs, with the majority relating to an animal’s physical, health and behavioural needs not being met; poor body condition or emaciated animals, inadequate food or water, unhygienic living conditions, inadequate shelter or shade, a lack of exercise and a number of overstocked properties and hoarding situations.

Image: Adam Sheehan, Inspector



## Top 5 List of Shame:

### Cooper

After obtaining CCTV footage of a man beating puppy Cooper in his backyard, SPCA Inspectors executed a search warrant and seized him from his owner. While he still shies from broom handles and is a little unsure of men he’s never met, Cooper is now living happily with his new family.

Cooper’s previous owner was prosecuted and disqualified from owning animals.



### Rafa

In a moment of anger, the defendant picked up a small dog he was caring for named Rafa, carried him down the hallway and threw him forcibly into a bedroom. Rafa’s eye prolapsed, he suffered extreme pain, and permanent loss of vision in one eye. The defendant said the dog was “preventing him from relaxing”.

The defendant was prosecuted, fined and disqualified from owning animals.



### Elle

When responding to a complaint about horses contained in paddocks with no grazeable pasture and heavy faecal contamination, SPCA Inspectors found filly Elle, who was extremely emaciated. The defendant did not comply with instruction to ensure his horses were given adequate feed and shelter – and on a follow-up visit, Elle was seized.

The defendant was prosecuted and fined.



### Skipper

The defendant and his friend, Skipper’s owner, had been drinking alcohol together. Skipper’s owner heard the dog yelp and found the defendant bent over Skipper holding a filleting knife. Skipper had been stabbed and blood was pooling on the floor. He needed surgery to repair the wound, pain relief and antibiotics.

The defendant was sentenced to supervision, community work and disqualified from owning dogs.



### Excessive number of cats

Thirty-two cats were found in the main dwelling at the property and confined through caged enclosures, heavily littered in feces, urine and soiled bedding. Many of the cats had numerous health issues, were malnourished, sneezing, had poor grooming and weren’t socialised. The defendant failed to cooperate. This investigation was lengthy and involved a team of SPCA staff including multiple Inspectors, vets, nurses and feline team members.

The defendant was sentenced to supervision, fined and disqualified from owning cats.



# SPCA Certified *(Previously Blue Tick)*



SPCA Certified is SPCA’s animal welfare accreditation programme, introduced as SPCA Blue Tick almost 20 years ago to improve the welfare of New Zealand’s farmed animals.

The Blue Tick brand is being retired and relaunched as SPCA Certified. This change provides us an opportunity to extend our certification to the pet care industry.

We constantly review newly available scientific research, and update our standards to raise the standard of care for animals. Our mission is to improve the welfare of New Zealand’s animals in both the farming and pet care sectors.

SPCA Certified members are required to meet a range of animal welfare standards in order for their products or services to display the SPCA Certified logo. The existing standards have been fully reviewed and re-written in line with the Five Domains model of animal welfare:

1. Nutrition
2. Environment
3. Health
4. Behaviour
5. Mental State

The initiative is independent from the food and farming industries. And because we’re independent, we have no external pressures when formulating our standards so we can act solely in the interest of improving animal welfare.

When choosing SPCA Certified, consumers are assured that they are helping raise standards of care beyond legal requirements as well as providing positive mental experiences for New Zealand’s animals.



# Advancing Animal Welfare

SPCA has a dedicated team of specialised scientists who advocate and research ways in which we can be at the forefront of animal welfare and focus on ‘preventative work at the top of the cliff’ as opposed to being the ambulance at the bottom.

The team source the latest research available from across the globe to look at ways we can improve the welfare of animals in New Zealand. They advocate for all animals – companion animals, farmed animals, animals in the wild, animals used in research, testing and in entertainment.

This includes campaigns on desexing, responsible pet ownership, and keeping cats at home to protect New Zealand’s native wildlife. We’ve also worked with MPI on various issues, and joined committees to advocate against practices that pose a risk to animal welfare – such as greyhound racing, rodeos, and live exports of animals.

Our team have collaborated with other organisations and have fostered important relationships in the animal welfare sector. This ensures we can be at the forefront of improving animal welfare across the board, and be a voice for the animals where it’s needed most; to make long lasting change.

*Working together with like-minded organisations makes the difference for animals.*



# How You Helped the Animals

As an SPCA donor, you are a constant source of inspiration. Thank you! Because of you, suffering animals are being freed from a cycle of abuse and cruelty.



Thank you to each and every compassionate donor - for what you give, and what you make possible with your kindness.

From knitting mice to collecting in the Annual Appeal, donating regularly as an SPCA Guardian, or even leaving a gift to SPCA in your Will – every aspect of an animal’s journey with SPCA is only made possible through the love and kindness that you give as an SPCA donor. We can’t thank you enough for your generosity, especially this year.

Due to the determined, creative efforts of Kiwi bakers, SPCA Cupcake Day raised a record-breaking amount of money, more than \$400,000. Pooches and their owners (and a goat) from all over NZ walked in our first ever Great Paws Walk. And, when the Covid-19 lockdown struck, there was an overwhelming response to our Emergency appeal to keep SPCA Centres open. It left us speechless. 2020 has been a terribly challenging year. Many of you have gone without, lost savings or even your job. Any donation you have been able to give is extraordinarily precious and selfless. Thank you for everything you do for the animals.



## SPCA Hall of Fame recipients

The SPCA Hall of Fame was established to honour those who have given an immense contribution to SPCA and their community. Their tireless dedication helped save the lives of countless animals.



This year we’d like to acknowledge:

**Jan Baker**  
Auckland Centre

**Gwen Garrick**  
(posthumous) Hamilton Centre

**Roy Guyton**  
Nelson Centre

**Marjorie Orr**  
Dunedin Centre

**Albie Shepherd**  
Auckland Centre

**Anne Shepherd**  
Auckland Centre

And one of the most powerful gifts we can ever receive is not even made in your lifetime. When someone leaves SPCA a gift in their Will, for use after they have passed on, they are building a legacy of kindness and love to animals in their name. We honour all of our legacy donors, you truly have Giving Hearts. So many suffering animals will now know love in the future, because of you.

Thank you for every generous act you took this year for an animal in need. Tens of thousands of animals came to SPCA seeking care, rehabilitation or veterinary treatment. With your support, you gave them a second chance at life.

*They might never meet you, or get to lick your face in thanks – but these animals owe their lives to you and your kindness. Thank you!*

# Our People

At SPCA, our work improving welfare for animals across New Zealand is only made possible by the drive, passion, and sheer hard work of our people.

We have 600 staff and almost 5,000 volunteers across the country who work together contributing to a collaborative and supportive team culture. To help foster the growth of our people, we have implemented a number of online learning and development programmes, and introduced new ways to recognise our staff. This includes running virtual training sessions, creating Mental Health and Wellbeing support and information, and launching a new recognition programme called the GEM (Going the Extra Mile) Awards.

This year, more than ever, our people have united together in the face of adversity to continue their commitment to the animals. During the pandemic, SPCA was classed as an ‘essential service’ which ensured our team’s vital work helping the animals who need us most could continue. Our staff acted fast to give regular updates to the public and internally, and they implemented new temporary procedures aligned with our pandemic plan. The way in which our people could work changed – almost overnight social distancing and new health and safety procedures became the norm – but one thing that did not falter was our people’s dedication to the animals.



## Op Shops

Our SPCA Op Shops act as a key link between SPCA and the communities we serve, and play a vital role in raising much needed funds to help SPCA continue our important work.

This year SPCA moved the location of our Op Shop in Gisborne so we could raise more funds for the animals, and ultimately achieve better animal welfare outcomes in our community.

Once in a quiet backstreet that struggled to make rent and had a low turnover of items, Lindy Magee our SPCA Gisborne Centre Manager says our SPCA Gisborne Op Shop is now in a fantastic location and thriving.

*“I had a concept of a smaller boutique style shop with good quality items and a quick turnover of stock. We found a perfect sized shop in a fantastic location on Gisborne’s main street, for half the amount of rent as the old shop, and the new venture steamrolled from there. It was three months of blood, sweat and tears but we got the job done, and the end result is a beautiful shop that is doing well.”*

Most of our Op Shops are staffed by volunteers

49 SPCA Op Shops around New Zealand





# SPCA Snapshot

## Educate & Engage

- 2,180** NZ primary schools were sent Series Three Storybooks
- 13** Additional units added to the SPCA Teachers' Portal
- 12m** Total number of pages viewed on the SPCA website
- 1.4m** Most visited webpage is the Adopt page
- 640k** Users engaging with content on our SPCA NZ Facebook page



## Reduce & Support

- 34,767** Total animals cared for
- 23** Snip'n'Chip campaigns nationwide
- 23,740\*** Animals desexed at SPCA centres and in the community.  
\*due to COVID-19 desexing operations stopped for 3 months
- Now co-sharing facilities with veterinarians:  
**Queenstown, Dannevirke, Motueka and Alexandra**



## Protect & Seek Justice

- 13,713** Cruelty complaints received
- 77** Charges filed
- \$138k** Cost to run an inspectorate service, per Inspector
- 9,105** Ambulance jobs logged
- 321** Animal rescue jobs



## Advocate & Influence

- 20** Submissions to Government, local authorities and industry bodies
- 54** SPCA Animal Welfare and Veterinary Procedures developed
- 113** Stakeholder meetings to advocate and advance animal welfare
- 14** Involvement in advisory groups and committees
- 7** Expert and informal opinions written for cruelty investigations



# Giving them a better life



*“Our adopters and foster parents are vital in helping us achieve the best outcomes for animals. We cannot thank them enough for giving thousands of animals a second chance at life.”*



Every year thousands of animals arrive at SPCA Centres across the country and embark on the journey through our care; starting with initial vet treatment and through to being adopted by a forever family. We rescue and rehome many species of animals, from guinea pigs to horses, cats to dogs, mice to pigs.

This year, we made some changes to our adoption process to adapt to the challenges the global pandemic confronted us with. Just before New Zealand moved into a nationwide lockdown, SPCA ran an adoption drive across the country and appealed to families who were considering adopting an animal to visit their local SPCA Centre. The outpouring of support was unprecedented, and we adopted more than 1100 animals to families over a seven-day period.

Now more than ever, many of our animals are cared for in foster homes until they have made a full recovery. Not only does this improve the animal’s welfare, but it gives a foster family the chance to get to know an animal, which is hugely beneficial in matching the animal to a forever family.

We introduced an online adoption process and are continuing work on making it as user friendly as possible. Research tells us it is better for the animals to be in loving homes where they are cared for by foster families than in a shelter environment. Globally, we see more and more animal shelters are moving to this way of caring for, and rehoming animals, which is hugely beneficial in matching the animal to a forever family.

## Foster family tales of transformation:



### Gremlin

Gremlin was a young kitten, left on the steps of SPCA in Wellington.

He was suffering from severe ringworm and his condition was so bad he’d lost all his fur, and his skin was itchy and raw. In cases like his, treatment can take weeks if not months, so our team looked for a loving foster family where Gremlin could recover.

In a home environment, Gremlin made a full recovery.



### Gemma

It’s not always physical injuries animals need to recover from. Often, we see animals suffering from mental trauma. Gemma was rescued by an Inspector from a life of neglect. She was emaciated, weak and withdrawn due to her troubled start to life. Because of Gemma’s condition, a dedicated foster family was the best solution in seeing her through to a full recovery. An experienced family took Gemma into their home and cared for her and she spent many weeks learning to love and gaining weight. The transformation she made was astounding, and her foster family became so attached they adopted her permanently into the family. This is otherwise known as a ‘foster fail’, and in this case both Gemma and her new family failed spectacularly.



Rybinski Family

## Volunteers

There are so many ways that our community has helped make a difference for animals in need, and we are incredibly grateful to one particular group of people - our volunteers across the country who donate their time to help the animals.

SPCA completely relies on these kind people who give their time and energy to serve their community and help our important cause.

Our volunteers help in every facet of our work and we are truly blessed to work alongside them. Thousands of Kiwis spread joy and compassion across our organisation, and we recognise and thank them for the amazing work they do to help the animals every single day.

Whether it is volunteering at our SPCA Op Shops, helping animals at an SPCA Centre, walking SPCA dogs, helping with laundry and Centre maintenance, sorting Centre donations, supporting with administration tasks, fostering an animal, volunteering at SPCA events, or making enrichment toys for the animals, SPCA’s work simply would not be possible without the support of our volunteers’.

The smallest actions often make the biggest difference and our volunteers give the animals in our care love and kindness every single day. One of our SPCA volunteer families, the Rybinski family, have walked SPCA dogs for more than six years. Rain, hail, or shine, we know to expect the Rybinski family at SPCA’s doors no matter what, and they’ll always return with a happy canine face at the end of the leash. Every single SPCA dog is excited to see them when they arrive, and while they may be doing a small task, the difference they make is plain to see.

Joss and Helen - Best Volunteer team from Volunteer awards



*Every SPCA volunteer is special, capable, and contributes something valuable to SPCA in their own way. We couldn’t be more thankful to each and every person who takes their time to volunteer with us and bring joy to SPCA animals.*



# Remembering our Ray of sunshine

Raymond Gerald Atkinson



Ray Atkinson 'Get Well Quick' Hospital

It's not every day somebody walks into your life who is going to have such an impact, but that's exactly what happened when we first met Ray Atkinson.

Our SPCA Centre in Dunedin received a phone call from a person wishing to support our local building project. Unbeknownst to us, that call marked the start of a deeply meaningful relationship between the Dunedin team and the man who soon became known as "our Ray".

Not long after this initial phone call, we learnt that Ray had recently lost his brother. The only family left was his beloved cat, Jacky. We know how pets can become even more treasured members of the family later in life and how worrying it can be to think of their welfare after we're gone.

We worked closely with Ray to put a plan in place to ensure Jacky's wellbeing should anything happen to him. With an agreed plan in place, we could see how much weight had lifted from Ray's shoulders; he truly had a spring in his step.

As time went by and the friendship with Ray grew, we learnt that his lifelong commitment to animals started when he adopted a rabbit as a small child, the first in a long line of animals rescued by our Ray. We quickly learned that he was a humble, selfless man who lived a simple life in order to donate what he could to "the animals who need it more".

In the following years, Ray continued to support our building project, becoming one of its main benefactors.

*To recognise both his generous support and valued friendship, we named one of our new buildings after him, and, cats continue to be looked after in Ray's name, healing in the "Get Well Quick" Ray Atkinson Cat Hospital.*

We were heartbroken to lose our Ray in 2019, but his generous spirit and care for animals has extended beyond his lifetime thanks to the legacy donation he left to SPCA through our Giving Hearts programme.

There are so many animal lovers like Ray out there with the most loving and generous hearts, and without their foresight we would not be able to do what we do. Thanks to all of our Legacy donor's incredibly thoughtful bequests, we will be able to give abused, neglected and abandoned animals the love and care that our donors themselves would bestow on them long after they're gone, and for that we are endlessly thankful.

# Legacies in support of SPCA

We would like to recognise the kindness of the following people from whom SPCA received a gift generously left in their Will in 2019-20. These gifts will make a difference to New Zealand's animals for generations to come

- |                               |                    |                      |                     |                        |
|-------------------------------|--------------------|----------------------|---------------------|------------------------|
| Abbott, Patricia              | Cowan, Margaret    | Green, Margaret      | MacDonald, Colin    | Rishworth, Robert      |
| Adams, Eilen                  | Cox, Myrtle        | Green, Maureen       | Mackay, Catherine   | Roberts, Austin        |
| Adams, William                | Cross, Dorothy     | Greig, Maria         | Macken, Shirley     | Robertson, Joan        |
| Adamson, Edith                | Dalgleish, Valerie | Grieve, Melvyn       | Main, Rona          | Rodhouse, John         |
| Aekins, Daniel                | Davies, Billie     | Griffen, Lachlan     | Marinkovich, Brenda | Rosser, Wayne          |
| Allan, Audrey                 | Davies, Florence   | Hall, Enid           | Martin, Jean        | Rusco, Hilary          |
| Allen, Carol                  | Davis, Nanette     | Hanham, Alison       | Maskell, Alma       | Russell, Joan          |
| Anderson, Cynthia             | Dawes, Maureen     | Hart, Sidney         | Matthews, Helen     | Ryder, James           |
| Anderson, Ethelwyn            | Dawson, Gladys     | Higgins, Alfred      | McCracken, Ronald   | Say, Christopher       |
| Anderson, James               | Dawson, Meredith   | Hill, Betty          | McCrae, Cora        | Schild, Leida          |
| Andrews, Bret                 | Denton, Enid       | Hills, Benita        | McDonald, Diane     | Scull, Vernon          |
| Antony, Rose                  | Dillon, Jack       | Hillson, Maitland    | McGregor, Verona    | Searle, Mervyn         |
| Appleby, Douglas              | Dingle, Marion     | Hogan, Patricia      | McKennie, Margaret  | Shields, Patricia      |
| Ashbolt, Dorothy              | Doherty, Doreen    | Hollamby, Patrick    | McMahon, Frank      | Shuttleworth, Harry    |
| Asquith, James                | Don, Betty         | Holyoake, Keitha     | McMillan, Shirley   | Shuttleworth, Valerie  |
| Atkinson, Raymond             | Dooley, Lynley     | Hooper, Douglas      | Millin, Alison      | Signal, Elizabeth      |
| Balfour, June                 | Doubleday, Leslie  | Horner, Doreen       | Milner, Robert      | Skellerup, Christopher |
| Barlow, Suk Wah               | Doucas, Margaret   | Horwood, Michael     | Mitchell, Stewart   | Sparksman, Janice      |
| Barnes, Murray                | Dowding, Albert    | Hoskin, Raymond      | Montgomery, June    | Steedman, Bruce        |
| Barrett, Peter                | Downey, Krystyna   | Hutchinson, Rata     | Moorhouse, Desmond  | Steer, Sheila          |
| Bateman, Julie                | Drake, Barbara     | Hyde, Margaret       | More, Ivy           | Stewart, Grant         |
| Baynes, Patricia              | Driscoll, Vincent  | Iggo, Ngaio          | Morgan, Donald      | Stiven, John           |
| Belcher, Betty                | Duff, Margaret     | Jackson, Margaret    | Morse, Margaret     | Struthers, Heather     |
| Belcher, David                | Duffy, Michael     | Jamieson, Roger      | Mouat, Marjorie     | Swindells, Norman      |
| Bell, Dawn                    | Duncan, Patricia   | Jeffery, Ronald      | Murphy, Teresa      | Taverner, Beverley     |
| Bell, Gerard                  | Dwyer, Graham      | Johnstone, Stella    | Neale, Edith        | Templey, Brian         |
| Bennett, Colin                | Ellis, Sandra      | Jones, Malvina       | Neil, Neroli        | Tooth, Douglas         |
| Bennett, Margaret             | Falk, Murdoch      | Jones, Molly         | Nicholls, Mark      | Toung, Loas            |
| Bennetts, Elizabeth           | Faulkner, Irene    | Jones, Raymond       | Nickle, Gary        | Trigwell, Betty        |
| Benson, Barbara               | Fenton, Annie      | Karavasil, Josephine | O'Dowda, Beverley   | Turner, Frederick      |
| Benson, Jean                  | Fergus, Peter      | Kay, Doreen          | Olsen, Phyllis      | Turner, Lillian        |
| Berry, Jane                   | Ferguson, Mary     | Kennedy, Malcolm     | Palmer, Pam         | van Derwerff, Herman   |
| Bestert-Baxter, Karl & Ingrid | Fern, Brenda       | Kerr, Joyce          | Parker, Dawn        | Van Groen, Lena        |
| Bidois, Edith                 | Fitzgerald, Daphne | Kewley, William      | Perrin, Phylis      | Vivian, Erin           |
| Bisset, Elizabeth             | Folland, Margaret  | Kitt, Barbara        | Perry, Una          | Vodanovich, Rosalie    |
| Bogun, Phyllis                | Forbes, Peter      | Ladkin, Laura        | Peters, Fay         | Vosper, Thomas         |
| Boyce, Raymond                | Foster, Michelle   | Laing, Pauline       | Pilling, Harry      | Walsh, Beryl           |
| Boyd, Jeanne                  | Frank, Ivan        | Lawford, Clement     | Pinnock, Kathleen   | Ward, Donald           |
| Bradley, Edith                | Fraser, Agnes      | Laws, Maureen        | Plowman, Jean       | Watkins, Wendy         |
| Briggs, John                  | French, William    | Lawson, Gwendoline   | Pollock, Lorraine   | Wheeler, Colleen       |
| Brimble, Shirley              | Frew, David        | Leedom, Caroline     | Prangley, Robert    | Whitley, Betty         |
| Brinkworth, Margaret          | Frost, Jeanette    | Levy, Rodney         | Ramsden, Edward     | Whyte, Kathleen        |
| Brown, George                 | Galvin, Marjorie   | Lewis, Madjesia      | Ramsden, Natalie    | Williams, Joan         |
| Brown, Marie-Therese          | Garmonsway, Diana  | Lillie, Margaret     | Randerson, Stanley  | Williams, Margaret     |
| Bull, Mary                    | Gilmor, Keith      | Lindsay, David       | Ratley, Stanley     | Wilson, Robert         |
| Burnet, Margaret              | Glentworth, Ruth   | Logue, Kathleen      | Reed, Alan          | Wilson, Wesley         |
| Butler, June                  | Goodchild, David   | Lomas, Bryan         | Reed, Diane         | Wislang, Graeme        |
| Campbell, Mary                | Goodwin, Tui       | Long, Eileen         | Regaldo, Mavis      | Wood, Pamela           |
| Chandler, Maxena              | Goodwin, Tui       | Loots, Alison        | Reid, Alan          | Woodhouse, Randal      |
| Chapman, Kirsty               | Gordan, Maree      | Ludgate, Shirley     | Reid, Hilda         | Woodward, Margaret     |
| Chapman, Mac & Tui            | Grady, Denis       | Luke, David          | Revell, Peter       | Woolford, Christine    |
| Christian, Vivien             | Grant, Daphne      | Lyons, Terry         | Richmond, Mollie    | Wyley, Kathleen        |
|                               | Greasley, James    |                      |                     |                        |



# Partners and supporters

We work with incredibly generous and creative businesses who choose to support SPCA in many countless ways. They stand by us - from raising awareness, supporting our team, and generously funding the work of SPCA.



Nestlé Purina believe pets and people are better together, and are committed to helping SPCA with animal care and welfare. That care starts with the right nutrition and this is why the cats and dogs of SPCA are fed the premium nutrition of Purina ONE. Over 80,00kg of pet food is donated by Purina each year to SPCA, to ensure the animals in our care are kept happy and healthy.



When your dog or cat is sick or injured, it's a stressful time. Vet care can be expensive, you may face hard decisions about what treatment you can afford. Pet insurance can help cover the costs of unexpected illness or pet emergencies. That's why Southern Cross Pet Insurance has partnered with SPCA, and together we're working hard to help more Kiwi pets live happier, healthier lives.



Pet Depot is an online pet supplies store and SPCA's official retail partner with 30 percent of all profits going directly to SPCA. All food, treatments and supplies stocked by Pet Depot, can be delivered straight to your door. Funds received will help SPCA to rescue, shelter and rehome injured, abandoned and abused animals; provide medical treatment, as well as vaccinations, microchips and desexing services.



## MinterEllisonRuddWatts

Named New Zealand Law Firm of the Year by Chambers and Partners in 2020, MinterEllisonRuddWatts is a leading full-service law firm. They proudly support SPCA by providing pro bono legal advice.



# Grant funders & trusts

In 2019-20 the following grant funders, charitable estates and trusts generously supported SPCA. We would like to acknowledge and thank these groups for helping to make our work possible

- Acorn Foundation
- Aileen Drewitt Charitable Trust
- Air Rescue Service Ltd
- Alison Jenkins Foundation
- Anstiss Garland Charitable Trust
- Aoraki Animal Welfare Charitable Trust
- Auckland City Council
- The Audrey Simpson Trust Fund
- Beverley Tregear & Dorothy Bromley Trust
- Bowls Southland
- The Brian Ramsden Trust
- Brian Whiteacre Charitable Trust
- CAF America
- Carolyn Rogers Trust
- Carterton District Council
- Cicely Petre Memorial Trust
- Community Trust South
- Corrections Community Grants
- Crawshaw Milligan Animal Welfare Charitable Trust
- The Darcy Christopher Foundation
- Deborah Mary Fitzpatrick Trust
- Doris Partridge
- The Dorothy, Arthur & Diana Topp Charitable Trust
- Dragon Community Trust
- Dunedin City Council
- Eastern and Central Community Trust
- Edith L G Tongue Trust
- Elaine Gurr Endowment Trust
- The Eunice L Chick Endowment
- First Light Foundation
- The Frederick & Audrey Adams Trust
- The Gary & Noah Madden Trust
- Githa Bender Charitable Trust
- Gladys Valentine Howey Charitable Trust
- The Goodwill Charitable Trust
- Grassroots Trust
- Grey District Council
- Greymouth Masonic Lodge Charitable Trust
- Grumitt Sisers Charitable Trust
- H & K Reynolds Charitable Trust
- Hamilton City Council
- Hilda Curtis Charitable Trust
- Ian Joseph Bate Trust
- The Ida Veronica Braithwaite Charitable Trust
- Irene & Stanley Sawtell Charitable Trust
- Irene Erica Cowan Charitable Trust
- The Irene Majorie Davis Trust
- James & Mabel Thorburn Charitable Trust
- John & Muriel Hopper Charitable Trust
- John David Owen
- Joyce & Laurence Olliver Charitable Trust
- Joyce Fiser Charitable Trust
- Kahukura Charitable Trust
- Kawerau District Council
- Lake Memorial Charitable Trust
- Leonard Monk Charitable Trust
- Lion Foundation
- Lottery Community
- Lottery Minister's Discretionary Fund
- Madeleine Joyce Adams Charitable Trust
- Mainland Foundation
- The Maisie Hayes & Charlie Warr Memorial Trust
- Margaret Russell Charitable Trust
- Marlborough District Council
- The Dr Marjorie Barclay Trust
- Martha Helen Baldwin Trust
- Masterton District Council
- The Melville Robert & Thelma Eleanor Overend Perpetual Trust
- Michael & Kathleen Nuttall Memorial Trust
- Mona Gane Charitable Trust
- Monica Emily Kelleher Charitable Trust
- Morris & Mary Evans Charitable Trust
- Nancy & Maurice Vance Trust
- The Neville Poutney Trust
- Nikau Foundation
- The Norman Francis Paton Charitable Trust
- Otago Community Trust
- Pamela Webb Charitable Trust
- Pelorus Trust
- The Phyllis & Roy Thomas Charitable Trust
- Pukerua Bay Charitable Trust
- R & B Stewart Charitable Trust
- Reed Charitable Trust
- The Reginald & Alma Langley Trust
- Roberta & Enid Griffin Fund
- Robin Elspie Philip Charitable Trust
- Room-Simmonds Charitable Trust
- Rotorua Energy Charitable Trust
- The Ruth Petty Trust
- Shadlock Charitable Trust
- Southern Trust
- Sybil Mary Gaudin Charitable Trust
- Trust House Foundation
- Vivid Family Trust
- We Can Help With That (Ray White)
- Wellington Sisters Charitable Trust
- Whakatane District Council
- William Downie Stewart Charitable Trust
- WN Pharazyn Charitable Trust
- Woods & Taylor Memorial Trust
- Woodville Charitable Trust



Hobsonville Centre Opening 2019

# Our Finances

## Special purpose financial statements overview

One SPCA, became effective from 1 November 2017, and has now been operating for two full financial years. SPCA Group consists of RNZSPCA incorporated, SPCA Social Enterprises Limited and the following Auxiliaries: Auckland North Shore Supporters; Auckland North Shore Dog Squad; and Auckland SPCA Dog Squad.

The consolidated financial statements of the group have been prepared in accordance with Generally Accepted Accounting Practice in New Zealand (“NZ GAAP”). They comply with the Public Benefit Entity International Public Standards (“PBE IPSAS”) and other applicable financial reporting standards as appropriate that have been authorised for use by the New Zealand Accounting Standards Board for Not-For-Profit entities. For the purposes of complying with NZ GAAP, the Group is a public benefit not-for-profit entity and as appropriate applies Tier 1 Not-For-Profit PBE IPSAS on the basis that total expenses are greater than \$30 million.

The following financial information is extracted from the Royal New Zealand Society for the Prevention of Cruelty to Animals Incorporated (RNZSPCA) “SPCA” audited Financial Statements for the year ended 30 June 2020.

# Consolidated statement of comprehensive revenue and expenses

## For the year ended 30 June 2020

	Notes	Group 12 Months Ended 30 June 2020 \$000	Group 12 Months Ended 30 June 2019 \$000
Revenue from exchange transactions	6	12,869	14,779
Revenue from non-exchange transactions	6	36,265	29,747
Other income		117	124
<b>Total income</b>		<b>49,251</b>	<b>44,650</b>
Animal expenses		(4,693)	(5,037)
Consultants		(316)	(72)
Depreciation and amortisation		(1,544)	(1,244)
Employee-related expenses	8	(27,396)	(24,900)
Lease expenses		(2,298)	(2,332)
Merchandise expenses		(660)	(554)
Other expenses		(9,645)	(9,520)
Programmes and initiatives		(358)	-
Travel and accommodation		(270)	(257)
<b>Total expenses</b>		<b>(47,180)</b>	<b>(43,916)</b>
<b>Operating surplus</b>		<b>2,071</b>	<b>734</b>
Finance income		1,179	1,824
Finance costs		(142)	(107)
<b>Net finance income</b>	7	<b>1,037</b>	<b>1,717</b>
<b>Total surplus for the year</b>		<b>3,108</b>	<b>2,451</b>
<b>Total comprehensive revenue and expenses</b>		<b>3,108</b>	<b>2,451</b>

*This statement needs to be read in conjunction with the notes in the financial statements*

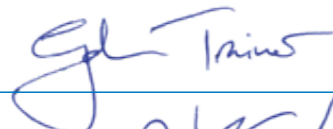
## Consolidated statement of financial position

As at 30 June 2020

	Notes	Group 2020 \$000	Group 2019 \$000
<b>Current assets</b>			
Cash and cash equivalents	10	7,167	3,985
Investments	11	5,968	4,295
Receivables from exchange transactions	9	649	2,222
Prepayments		142	87
Inventories		109	139
GST receivable		443	659
		14,478	11,387
<b>Non-current assets</b>			
Rental in advance		168	202
Investment in associates and joint ventures	24	106	-
Investments	11	13,924	14,984
Intangible assets		14	108
Property, plant and equipment	12	69,898	53,403
		84,110	68,697
<b>Total assets</b>		98,588	80,084
<b>Equity</b>			
Reserves		428	500
Accumulated comprehensive revenue and expenses		78,045	74,937
<b>Total equity</b>		78,473	75,437
<b>Current liabilities</b>			
Trade and other creditors	13	2,105	2,058
Employee entitlements		2,875	2,327
Income in advance		79	204
Loans and borrowings	15	2,000	3
Property funds held	16	6,000	-
		13,059	4,592
<b>Non-current liabilities</b>			
Deferred rent liability		56	48
Loans and borrowings	15	7,000	7
		7,056	55
<b>Total liabilities</b>		20,115	4,647
<b>Total equity and liabilities</b>		98,588	80,084

## Approved for and on behalf of the Board

Gordon Trainer (Board Chair):



Date: 20 October 2020

David Broderick (ARC Acting Chair):



Date: 20 October 2020



## Consolidated statement of changes in equity

For the year ended 30 June 2020

	Notes	Special projects reserve	Accumulated comprehensive revenue and expense	Total equity
Group 2020		\$000	\$000	\$000
Opening balance 30 June 2019		500	74,937	75,437
Total comprehensive income for the year		-	3,108	3,108
Movements in special projects reserve		(72)		(72)
Balance as at 30 June 2020	21	428	78,045	78,473

Group 2019				
Opening balance 30 June 2018		500	72,425	72,925
Total comprehensive income for the year		-	2,451	2,451
Transfers from branches		-	61	61
Balance as at 30 June 2019	21	500	74,937	75,437



# Consolidated statement of cash flow



For the year ended 30 June 2020

	Notes	Group 12 Months Ended 30 June 2020 \$000	Group 12 Months Ended 30 June 2019 \$000
<b>Cash flow from operating activities</b>			
<i>Cash provided from:</i>			
Receipts from donations, grants and bequests		37,284	28,212
Receipts from the provision of goods and services		13,145	15,502
		50,429	43,714
<i>Cash applied to:</i>			
Payments to suppliers and employees		(44,634)	(42,881)
Net cash flow from operating activities	22	5,795	833
<b>Cash flow from investing/financing</b>			
<i>Cash provided from:</i>			
Interest and dividends received		1,207	1,824
Maturity of / (investments made to) term deposits		(613)	(8,773)
Interest and dividends paid		(144)	(107)
Cash, bank, term deposits and investments gifted		-	61
		450	(6,995)
<i>Cash applied to:</i>			
Acquisition of investments in subsidiaries, associates and joint ventures		(100)	-
Acquisition and development of property, plant and equipment and intangible assets		(17,953)	(8,155)
Net cash from / (used in) investing activities		(17,603)	(15,150)
Proceeds from / (Repayment of) loans and borrowings		8,990	(59)
Deposit received for future sale of property, plant and equipment		6,000	-
Net cash from financing activities		14,990	(59)
Net increase / (decrease) in cash and cash equivalents		3,182	(14,376)
Cash and cash equivalents at the beginning of the year		3,985	18,361
Cash and cash equivalents at 30 June 2020		7,167	3,985

This statement needs to be read in conjunction with the notes in the financial statements



## Independent Auditor's Report

To the members of The Royal New Zealand Society for the Prevention of Cruelty to Animals Incorporated

### Report on the audit of the consolidated financial statements

#### Opinion

In our opinion, the accompanying consolidated financial statements of The Royal New Zealand Society for the Prevention of Cruelty to Animals Incorporated (the 'incorporated society') and its subsidiaries (the 'group') on pages 6 to 29:

present fairly in all material respects the Group's financial position as at 30 June 2020 and its financial performance and cash flows for the year ended on that date; and

comply with Public Benefit Entity Standards (Not For Profit).

We have audited the accompanying consolidated financial statements which comprise:

- the consolidated statement of financial position as at 30 June 2020;
- the consolidated statements of comprehensive revenue and expenses, changes in equity and cash flows for the year then ended; and
- notes, including a summary of significant accounting policies and other explanatory information.

#### Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (New Zealand) ('ISAs (NZ)'). We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

We are independent of the group in accordance with Professional and Ethical Standard 1 International Code of Ethics for Assurance Practitioners (Including International Independence Standards) (New Zealand) issued by the New Zealand Auditing and Assurance Standards Board and the International Ethics Standards Board for Accountants' International Code of Ethics for Professional Accountants (including International Independence Standards) ('IESBA Code'), and we have fulfilled our other ethical responsibilities in accordance with these requirements and the IESBA Code.

Our responsibilities under ISAs (NZ) are further described in the auditor's responsibilities for the audit of the consolidated financial statements section of our report.

Subject to certain restrictions, partners and employees of our firm may also deal with the group on normal terms within the ordinary course of trading activities of the business of the group. These matters have not impaired our independence as auditor of the group. Other than in our capacity as auditor we have no relationship with, or interests in, the group.

#### Other information

The directors, on behalf of the group, are responsible for the other information included in the entity's financial statements. Our opinion on the consolidated financial statements does not cover any other information and we do not express any form of assurance conclusion thereon.





In connection with our audit of the consolidated financial statements our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the consolidated financial statements or our knowledge obtained in the audit or otherwise appears materially misstated. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.



### Use of this independent auditor's report

This independent auditor's report is made solely to the members as a body. Our audit work has been undertaken so that we might state to the members those matters we are required to state to them in the independent auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the members as a body for our audit work, this independent auditor's report, or any of the opinions we have formed.



### Responsibilities of the Directors for the consolidated financial statements

The Directors, on behalf of the incorporated society, are responsible for:

- the preparation and fair presentation of the consolidated financial statements in accordance with generally accepted accounting practice in New Zealand (being Public Benefit Entity Standards (Not For Profit));
- implementing necessary internal control to enable the preparation of a consolidated set of financial statements that is fairly presented and free from material misstatement, whether due to fraud or error; and
- assessing the ability to continue as a going concern. This includes disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless they either intend to liquidate or to cease operations or have no realistic alternative but to do so.



### Auditor's responsibilities for the audit of the consolidated financial statements

Our objective is:

- to obtain reasonable assurance about whether the consolidated financial statements as a whole are free from material misstatement, whether due to fraud or error; and
- to issue an independent auditor's report that includes our opinion.

Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs NZ will always detect a material misstatement when it exists.

Misstatements can arise from fraud or error. They are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these consolidated financial statements.

A further description of our responsibilities for the audit of these consolidated financial statements is located at the External Reporting Board (XRB) website at:

<http://www.xrb.govt.nz/standards-for-assurance-practitioners/auditors-responsibilities/audit-report-7/>

This description forms part of our independent auditor's report.





**TOGETHER, WE  
CAN GIVE THEM  
A BETTER LIFE.**

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Emily Davadoss, Animal Care Lead